

Privacy Policy

Sivyer is dedicated to ensuring that your personal data is kept safely in accordance with our legal obligations and all best practise standards. Below is our Privacy Policy which outlines the purposes for which we process your personal information.

Who we share your personal information with:

This Privacy Policy also applies to business users who access our website. It is important that you understand who is responsible for keeping your data safe. We are the “controller” of all personal data collected and used for the purposes of providing our services and for any other purposes set out in this Privacy Policy.

This means that we are responsible for deciding how and why your data is used and for ensuring that your data is handled legally and safely. For the purpose of the Data Protection Act 1998, the data controller is Sivyer – H. Sivyer (Transport) Ltd, 3 Herringham Road, London, SE7 8NJ.

This page informs you of our policies regarding the collection, use and disclosure of Personal Information when you use our Service. We will not use or share your information with anyone except as described in this Privacy Policy.

We use your Personal Information for providing and improving the Service. By using the Service, you agree to the collection and use of information in accordance with this policy.

Information collection and use:

While using our Service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you. Personally identifiable information (“Personal Information”) may include, but is not limited to: Name, email address, contact numbers, address.

How we use collected information:

Sivyer may collect and use Personal Information for the following purposes: To improve customer service – Information you provide helps us respond to your customer service requests and support needs more efficiently. To personalise user experience – We may use information in the aggregate to understand how our Users as a group use the services and resources provided on our Site. To improve our Site – We may use feedback you provide to improve our products and services. To send periodic emails – We may use the email address to respond to their inquiries, questions, and/or other requests. If User decides to opt-in to our mailing list, they will receive emails that may include company news, updates, related product or service information, etc. If at any time the User would like to unsubscribe from receiving future emails, we include detailed unsubscribe instructions at the bottom of each email.

Log data:

We collect information that your browser sends whenever you visit our Service (“Log Data”). This Log Data may include information such as your computer’s Internet Protocol (“IP”) address, browser type, browser version, the pages of our business that you visit, the time and date of your visit, the time spent on those pages and other statistics.

Cookies

Cookies are files with small amount of data, which may include an anonymous unique identifier. Cookies are sent to your browser from a web site and stored on your computer's hard drive. We use "cookies" to collect information. You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Service.

Service providers

We may employ third party companies and individuals to facilitate our Service, to provide the Service on our behalf, to perform Service-related services or to assist us in analysing how our Service is used. These third parties have access to your Personal Information only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

Security

The security of your Personal Information is important to us but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. Whilst we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security.

Changes to this privacy policy

Sivyer has the discretion to update this privacy policy at any time. When we do, we will revise the updated date at the bottom of this page. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

Contacting us

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with this site, please contact us at:

Sivyer

0208 8778 1384

info@hsivyer.com

H. Sivyer (Transport) Ltd, 3 Herringham Road, London, SE7 8NJ